

## TROUBLE SHOOTING

If you experience an issue, we are here to help!

### COMMON SCENARIOS & SOLUTIONS

PROBLEM	POSSIBLE CAUSE	SOLUTION
Charging function doesn't work	Toothbrush is newly purchased or has been left unused for more than 3 months	Charge the unit for at least 24 hours
Toothbrush is not as powerful	A different default mode was selected	Press power button and change brush mode to your desired setting
	Worn brush head or gunk buildup in handle shaft/charger	Replace brush head and clean handle and charger with damp cloth. Make sure shaft is clear of any gunk, then charge unit for at least 24 hours.
Toothbrush only works for a few minutes, even after charging	Battery has reached the end of its life cycle	Contact customer support
	Charging time was insufficient	Charge the main unit for at least 24 hours

## OUR PROMISE & WARRANTY



Smile Brilliant is committed to providing professional quality products at an affordable price. Your cariPRO™ Ultrasonic is backed by a two year manufacturer's warranty. We guarantee it will meet or exceed the features of a top quality electric toothbrush. If you are anything but 100% satisfied with your cariPRO™ purchase, we'll take it back.

### Still need help?

We are open Monday - Friday from 9 a.m. - 5 p.m. CST

Call us at **855.944.8361**

Email us at **Support@SmileBrilliant.com**

Live chat with us at **www.SmileBrilliant.com**

## CHARGING & CLEANING



LED charging indicator will turn RED during charging. After fully charged, the indicator will turn GREEN.

### Charging the Toothbrush

Be sure to turn the toothbrush off before charging. Charge by plugging the base into an outlet and placing the handle on the charger. The charger indicator light will turn on, indicating the handle is charging. After the battery is fully charged, the charge indicator light will turn GREEN, indicating the toothbrush is fully charged.

- 1 The battery will be fully charged after 24 hours. At full charge, the toothbrush can be used for approximately 30 complete, pre-timed brush cycles.
- 2 The toothbrush must be charged for 24 hours if:
  - this is the first time using the toothbrush
  - the toothbrush has not been used for more than three months
  - the charge is drained from use
- 3 To keep the battery fully charged, we recommend that you keep the toothbrush on the charger when not in use.
- 4 It is normal for the toothbrush to be warm when charging.

### Cleaning & Storing

After brushing, rinse the toothbrush head under running water for a few seconds to remove any leftover toothpaste or debris. To maintain smooth operation, occasionally remove the toothbrush head and rinse the handle shaft under running water.

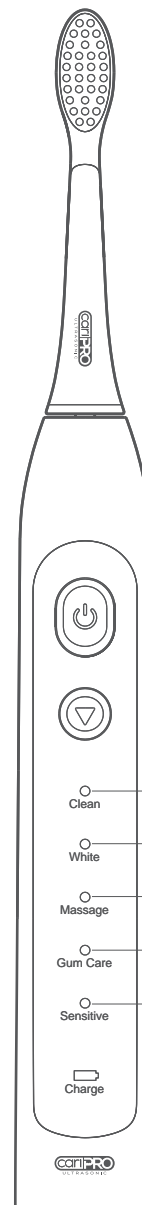
Avoid covering the toothbrush head after cleaning. This can cause bacteria growth on head and bristles.

Store toothbrush in an upright position to allow proper moisture drainage and air drying.

If not using for an extended period of time, unplug from outlet, clean and store in a cool, dry area, away from direct sunlight.

## BRUSHING MODES

To select a mode, simply push the arrow button until the desired mode indicator lights up. Once lit, that mode will become the default mode until another mode is selected. Each mode is designed to operate for two minutes, with brief pauses between each 30 second burst.



**Clean** - Standard mode for superior daily cleaning

**White** - Most powerful cleaning mode for removing surface stains, polishing and vigorous deep cleaning

**Massage** - Gentle gum pulsation mode for gum stimulation. For complete coverage, use with another cleaning mode.

**Gum Care** - Gum mode for gentle cleaning along the gumline. For complete coverage, use with another cleaning mode.

**Sensitive** - Ideal for users who find the default clean mode to be slightly too aggressive. This gentle cleaning mode is tuned well for those who have sensitive gums and teeth.



## -INSTRUCTION MANUAL-

Model: CP2001A

Ultrasonic Electric Toothbrush

by SMILE BRILLIANT

tips to a healthier and brighter smile

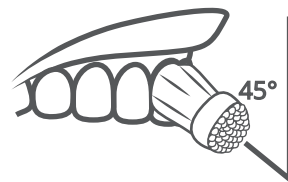


## 1 Gentle Brush Strokes

Harder is not better. Gentle brush strokes are better for your gums. You want to massage your gums, not damage the gum tissue. Hard brushing can cause a receding gumline.

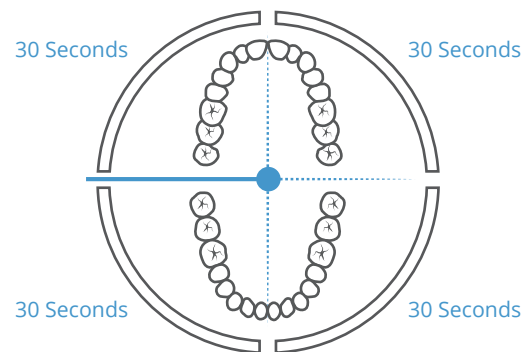
## 2 Angle at 45°

Place the toothbrush at a 45-degree angle and brush along the gumline. Move brush inside to outside of each row for full cleaning coverage.



## 3 Brush All Four Corners

To select a mode, simply push the button until the desired mode lights up. Each mode is designed to operate for two minutes, 30 second bursts at a time. At the end of every burst, move brushing to a different quadrant of the mouth. (refer to graphic below)



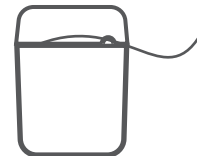
**2 minutes total ( 2x daily )**

## 4 Maintain Your Enamel

Your enamel is the visible part of the tooth. Wearing it down can result in tooth decay and increased sensitivity. To prevent enamel erosion, avoid using abrasive toothpaste, brushing too hard and wait at least 30 minutes after eating and drinking to brush.

## 5 Floss

In addition to brushing, it is important to also floss to help remove any food particles or decay-causing plaque.



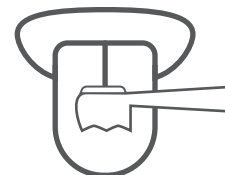
## 6 Using the Correct Toothpaste & Mouthwash

We highly recommend using non-abrasive toothpaste in order to maintain your tooth enamel. We also recommend the use of alcohol-free toothpaste and mouthwash. Toothpaste and mouthwash containing alcohol can be toxic, drying to the mouth's soft tissue and can increase bacteria levels which causes bad breath.



## 7 Brush or Scrub Your Tongue

Fight bad breath by brushing your tongue with the brush head or by using the tongue scraper on the back of the brush head.

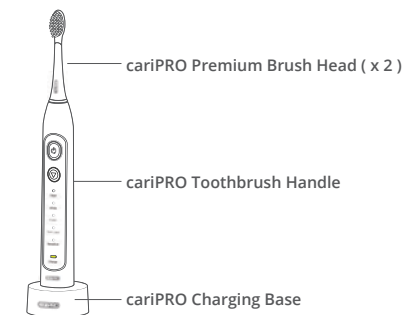


## 8 Regular Checkups with Your Dentist

Nothing beats regular visits to your dental office. Along with our other tips, cleanings and checkups will help you maintain a longterm, healthier and brighter smile.

### GET TO KNOW YOUR cariPRO

#### PACKAGE CONTENTS:



#### cariPRO Toothbrush Handle

- Waterproof design is safe to use in the shower or bath
- 800mAh Li-ion Battery
- 40,000VPM (Vibrations Per Minute) powerful dynamic cleaning action
- 5 brush modes



#### cariPRO Premium Brush Heads

- DuPont bristles
- Rubberized head to protect tooth enamel
- Built-in tongue scrubbers



#### cariPRO Charging Base

- Worldwide voltage (100-240V~50/60Hz)

### DISCLAIMERS / WARNINGS

- This adapter is designed to operate within 100 - 240 volts. Voltage converters DO NOT guarantee voltage compatibility.
- Discontinue use if this product appears damaged in any way (brush head, handle, charger.) This product contains no serviceable parts.
- Never use the charger if cord/plug is damaged.
- Keep the cord away from heated surfaces.
- This product is designed to clean your teeth, gums and tongue only. Discontinue use of this product and contact a physician/dentist if discomfort or pain occurs.
- Keep out of reach of children